

FAQ'S:

Where does your money come from? Are you 'government funded'?

Answer: The majority of our operational funding comes from donations, churches, and organizations. While we do receive some government grant funding, nearly all of it is on a reimbursable basis, and we are not in any government entities' budget. The short answer is: no, we are not 'government funded' in the traditional sense.

How does my money help?

Answer: When a donation comes into the shelter, if it is not already designated to a program, it goes to our general fund that helps to pay for the operation of the agency. While we are grateful to our donors for every bit that they send, it is easier for us to get unrestricted - or undesignated - funds so that we can divert it to where it is needed most. A great example of this is our Emergency Shelter Grant - we have access to roughly \$117,000, but only \$17,000 of that can be used on things like a case manager's salary, office supplies, etc.

How do people get into the shelter?

Answer: When an individual finds themselves homeless or at risk of being homeless, they can call or come to the shelter and speak to one of our intake specialists. Using our Coordinated Assessment model, we are able to determine if the shelter is the best place for that individual, or if there is a community (or sometimes private) resource that is more appropriate.

What does a homeless person look like?

Answer: ANYONE can be homeless. Most of the people living in our shelter have full time jobs, go to school, pay taxes, etc. The saying is that we are all just two paychecks away from being homeless.

I met a guy and he told me you kicked him out- why did you do that?

Answer: Chances are there is a reason the individual left the shelter, and it is never without a thorough review of circumstances. This reason is often the clients' choice. Each of our residents has a team behind them that includes: the housing director, their case manager, our mental health therapist, and community partner representatives if applicable. This team meets as often as needed to ensure that each resident has the resources to overcome housing barriers. Our desired outcome is that each individual who comes through our door be housed sustainably for the long term!



ALLIED CHURCHES OF
ALAMANCE COUNTY INC.

2016-2017 ANNUAL REPORT



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MESSAGE FROM ALLIED CHURCHES

It has been an eventful year for Allied Churches of Alamance County! While many things at the shelter have changed, our core mission has remained the same: we are here to House the Homeless, and Feed the Hungry. We do so through our many programs that cover any needs our neighbors who come through our doors with may have - be that a need for shelter, food, utility assistance, mental health assistance, job resources...the list goes on.

We are extremely grateful to our community and our community partners for their continued support of ACAC. Donations, volunteer hours, referral processes and sharing of resources allow us to continue to serve those in need.

ACAC is more reliant than ever on our community to support us through donations of time and treasure. With the natural disasters hitting this summer, our resources have been hit harder than they have in years past. We encourage you to consider becoming a monthly donor to help us continue serving the community.

Thank you again for your support in the last year, and we look forward to our continued partnership to serve our neighbors in need.

Did you Know? 253,908 pounds of food were donated to ACAC to be distributed in the food pantry and utilized in Joe's Diner. More than 43,000 hot meals were served to shelter guests and our neighbors in the community at Joe's Diner.



PROGRAMS

ACAC has a plethora of programs that work together to provide every individual that comes through our door with the services they need to thrive. The main components are:

- **Empowerment Center** - Our Empowerment Center not only acts as a heating/cooling station, but also provides computer access for individuals seeking jobs and housing opportunities. Through a technology grant, we were able to add equipment that allows us to conduct life skill classes in house, eliminating the transportation barrier.
- **Mental Health Services** - We have a licensed therapist on-site available to our shelter residents. They can provide services to our shelter residents as a parallel program, meaning after they are housed or leave the shelter, their access to mental health services remains the same.
- **Shelter** - Our emergency crisis shelter currently has an 82 bed capacity with facilities for men, women, and families. Our entire facility is equipped with the ability to convert to bed space, should the need ever arise.
- **Housing** - Our housing program is comprised of individuals from our shelter who are matched with case managers to help get them the resources they need to become sustainably housed. Our case managers work with individuals to create a housing plan to overcome their barriers to housing (criminal background, past evictions, unemployment, etc.).
- **Food Services** - ACAC operates a food pantry and Joe's Diner, our community kitchen where we serve hot meals twice a day, 5 days a week to those who come in our door.

Did you Know? In 2016-2017, more than 700 individuals approached the shelter seeking services. After working with our staff and community partner agencies to ensure everyone was paired with the appropriate resources, 47 families, 107 children, and 406 single individuals utilized our shelter services. By the end of the fiscal year the average stay per shelter resident was 36 days. Using our allocated funds, more than 30 people completed our Rapid Rehousing Program.

BUDGET**

Revenue:

- Unrestricted funds/donations: **\$577,000**
- Restricted funds/donations: **\$396,000**

Expenses:

- Program Services: **\$275,000**
- Operating Expenses: **\$225,000**

Reimbursable grant funds (minus operations percentage):

- Emergency Solutions Grant: **\$100,000**
- Continuum of Care Grant: **\$84,000** (\$198,000 over 2-year award period)

** Approximate unaudited numbers



IN THE COMING YEAR

- **Attack the problem!** - ACAC will work to advocate for policies on the local, state, and national levels that address the fundamental issue of poverty, and seek ways to break the cycle of poverty.
- **Outreach program** - Scheduled to launch in late October 2017, ACAC's Outreach program will work to bring ALL services of our agency to those chronically homeless individuals that cannot or will not enter the shelter. Our Outreach Coordinator will be doing Coordinated Assessments in the field, and by meeting the individual where they are, we will ensure that they are getting access to services they need.
- **Addition of distance learning classes to Empowerment Center** - Through technology upgrades made possible with grant funding, ACAC will expand offerings in the Empowerment Center to include distance learning classes through partner agencies. This will allow us to overcome the transportation barrier faced by many, and offer a wider variety of programming to both shelter guests and the community.